



FRIENDS & FAMILY RESULTS – April 2023

Overall, how was your experience of our service?

Very good	80%
Good	14%
Neither good nor poor	0%
Fair	3%
Poor	3%
Don't know	0%

Main reason for the patient's response:

Quick appointment, very good follow up, wonderful helpful receptionists and nurse.

The Doctor was both professional and caring

Friendly efficient service

I feel free to discuss what I can't understand and Doctors will patiently explain everything. I'm so happy and satisfied.

Brilliant, reception, amazing and helpful doctor

The practice is efficient, clean with excellent friendly staff

Appointment at short notice. Impressed by Dr Brewer whom I had not seen previously. Very thorough.

Great service. Great GP. Short wait time

Had to wait 25 mins without advice of late running. When saw doctor was a very thorough and informed consultation.

I was given an immediate appointment for an acute infection. I didn't have to wait.

Dr Brodie gave me excellent advice and assistance.

Everything that i needed to know was explained, and what I needed help with, was dealt with, and everyone was very nice as usual

I was treated care and dignity

Lovely and helpful staff, everything was made easy.

Dr Brodie is amazing!

No waiting. Charming nurse. All good.

Amazing doctors and lively reception staff!

The GP is amazing and so supportive and easy to approach. Great staff makes all the difference

The receptionist was helpful supportive and proactive

I waited for only a few minutes before seeing the doctor and when I saw Dr Brewer she was friendly, helpful, efficient and I felt that she had listened to what I had to say